



## STATUS DISCLOSURE DOCUMENT

The Financial Conduct Authority (FCA) is the independent watchdog that regulates financial services. This document is designed to be given to consumers considering buying certain financial products to help you decide if our services are right for you.

**Auto Services Perth Ltd**, Registered address: 6 Bertha Park View, Inveralmond Industrial Estate, Perth PH1 3JE, is authorised and regulated by the Financial Conduct Authority. **Auto Services Perth Ltd** is listed in The Financial Services Register under number 672909.

We are an insurance intermediary and our permitted business is the supply of insurance and finance products connected with the purchase and/or rental of motor vehicles. You can check this on the Financial Services Register by visiting the FCA's website at [www.fca.org.uk](http://www.fca.org.uk) or by contacting the FCA by telephone: 0300 500 0597.

### **About our - Finance Services**

**Auto Services Perth Ltd** ("We") is a credit broker and NOT a lender. We can introduce you to a limited number of lenders and their finance products. We are NOT an independent financial advisor. We will provide details of products available, but NO advice or recommendation will be made to you. YOU MUST DECIDE whether the finance product is right for you.

We DO NOT charge you a fee for our services. Whichever lender we introduce you to, we will typically receive commission from them (either a fixed fee or a percentage of the amount that you borrow).

### **About our - Insurance Services**

**Auto Services Perth Ltd** offer a limited number of insurance products from a limited number of suppliers. All the products we offer are OPTIONAL and you will need to MAKE YOUR OWN CHOICE about how to proceed. The insurers who provide our products are:

Product	Insurer
Car and Van Rental	Alliance Insurance PLC
Loan Vehicle (Courtesy)	QBE UK Limited

We arrange the policy with the Insurer on your behalf. You DO NOT pay us a fee for doing this. We DO NOT receive a commission from the Insurer.

You will NOT receive advice or a recommendation from us. We may ask you some questions to narrow down the selection of products we will provide detail on. You will then need to MAKE YOUR OWN CHOICE about how to proceed. We DO NOT hold any insurance money as an agent of the Insurer under a risk transfer agreement.

### **Customer Care, Dispute Resolution and Complaints**

We endeavour to ensure that the finance and insurance services we offer are fair and that our communication to our customers is clear and not misleading.

However, if you are unhappy with the service provided, please contact:

Auto Services Perth Ltd, 6 Bertha Park View, Inveralmond Industrial Estate, Perth. PH1 3JE  
Telephone: 01738 210000 E-mail: [customerrelations@asp.scot](mailto:customerrelations@asp.scot)

We will answer any complaints as quickly as possible and always within eight weeks. If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

**The Financial Services Compensation Scheme (FSCS)**

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 90% of the claim, without any upper limit. Further information about compensation schemes is available from FSCS.